

O-D TOOL & CUTTER, INC

QUALITY POLICY

We are committed to providing customers with products and services that were contracted, in a manner that meets their needs, in accordance with applicable technical standards. We are committed to achieving both customer satisfaction and continuous improvement in all operations including technical services, administration and management.

Revision 1: 10/29/2010

Quality Objectives 2016-2017

On time delivery (OTD)	90%
RMA's or Escapes	0
Non-Conforming	less than 1/ month
Material/ procedure	

Approved: *Kevin O'Donnell*

